

# Hi, We're **Contegix**.

## A Managed and Cloud Hosting Company.



### Your Peace of Mind is Our Priority.

We get it. You want technology that works and support that's there to respond the moment it doesn't. That's why we're committed to lifting the burden of managing technology off your shoulders, so you can focus on what's most important to you - building your business and bringing your ideas to life.



### A Proactive Approach To Managed Hosting.

Our process is collaborative, meaning every department at Contegix takes part in analyzing your business goals and needs. Based on our analysis, we offer a customized plan that delivers all the power, space and security you need that's also within your budget.



### 24/7/365. We've Got You Covered.

We keep all customer data securely housed in a world-class facility that's monitored 24/7 and managed by level 3 engineers. In fact, not one of our customers has ever lost an ounce of data while being hosted by Contegix. Furthermore, because downtime costs you stress and money, we have a 100% power and network uptime guarantee—it's in writing in every contract for every customer.



### Support That Never Sleeps.

Because we serve customers from all over the world, our support team is available 24/7. You can call us anytime from anywhere, and you'll talk to a human being. Or send us an email and you'll get a response within five minutes. Why are we so responsive? Because we're more than a managed hosting company, we're also problem-solving experts.

#### CONTEGIX CUSTOMIZABLE SERVICES

- Managed Hosting
- Cloud Hosting – Public, Private and Hybrid
- Colocation
- Managed Applications

### Your Technology Consigliere.

Get in touch with us via phone or email and we'll be happy to discuss how Contegix can help take care of your technology, so you can take care of your business.



[contegix.com](http://contegix.com)

# Countering a Sustained DoS Attack



*“Contegix made us feel like we were in this together.”*

- Chris Kohlhardt  
CEO & Founder of Gliffy

## The Customer

Chris Kohlhardt - CEO & Founder of Gliffy. [www.gliffy.com](http://www.gliffy.com)  
Gliffy is a web-based diagramming and flow-charting tool with its web-based platform hosted and managed by Contegix.

## The Download

Gliffy's website was receiving an onslaught of hits from thousands upon thousands of computers. It was a classic Denial of Service (DoS) attack. Gliffy's server didn't have the capacity to handle the incredible amount of traffic, thereby making the site inaccessible to customers.

Craig McElroy, Co-Founder and CTO of Contegix, describes how Contegix reacted: *“We knew something was wrong right away. Within an hour we contacted Gliffy to let them know what we were seeing and explained why their site was acting strange.”*

*“What was challenging about this attack is that the hits were seemingly coming from valid IP addresses, making the isolation of invalid requests extremely difficult.”*

## The Diagnosis

Over the next month Contegix dedicated a team of engineers to work around the clock to explore solutions while also keeping Gliffy's site as operational as possible.

*“Contegix really went above and beyond the normal call of duty. We were updated daily and they made us feel like we were in this together. They even let us test out an expensive firewall and experiment with increased bandwidth.”*

*“After the attack was finally contained, Contegix followed up by presenting ways that cloud hardware could help us build an infrastructure that could weather a storm like that in the future,”* said Kohlhardt.

## The Results

Kohlhardt explains: *“Despite the fact we're a relatively small company, Contegix called in the big guns to help us out. We spoke directly with everyone on the team, including engineers and the CEO! The impact of this malicious attack was considerably less impactful on our business thanks to Contegix.”*

Find out more about how Contegix takes care of your technology so you can take care of your business at [contegix.com](http://contegix.com).

